

AIUTO LLC Privacy Policy

Last modified: March 30, 2021

Aiuto LLC ("Aiuto," "us," "our," or "we") respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you access and use our website (the "Website"), including the MedPut™ or MedPut Plus™ Employee access portals, and our practices for collecting, using, maintaining, protecting and disclosing that information.

This policy applies to information we collect:

- Through the Website.
- In e-mail, text and other electronic messages between you and Aiuto through the Website.
- When you interact with our advertising and applications on third-party websites and services.

This policy does not apply to information collected by any third party (including our affiliates and subsidiaries) by any means, including through any other website or mobile application or any content (including advertising) that may be accessible through our Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, then do not use our Website. By accessing or using the Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of the Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 18

The Website is not intended for children under 18 years of age. We do not knowingly collect personal information from children under 18. If you are under 18, you may not use or provide any information through the Website, register to access or use the Website, or provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might

have any information from or about a child under 18, please contact us at support@medput.com.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website, including information:

- by which you may be personally identified, such as name, postal address, e-mail address, telephone number or other information (including financial information and medical information) defined as personal or personally identifiable information under applicable law ("personal information");
- that is about you but individually does not identify you; and/or
- about your internet connection, the equipment you use to access the Website and usage details.

We collect this information:

1. Directly from you when you provide it to us.
2. Automatically as you use the Website. Information collected automatically may include usage details, IP addresses and information collected through cookies, web beacons and other tracking technologies.
3. From third parties, for example, our business partners or Medical Providers.

Information You Provide to Us

The information we collect on or through our Website that you provide to us may include:

- Information that you provide by filling in forms and information obtained by logging into your MedPut™ account, including information provided at registration, posting material or requesting further services.
- Information requested when you report a problem with our Website.
- Records and copies of your correspondence (including e-mail addresses), if you contact us and/or other parties through the Website.
- Your responses to surveys that we might ask you to complete for research purposes.

You also may provide information to be published or displayed (hereinafter, "posted") on public areas of the Website, or transmitted to other users of the Website or third parties (collectively, "User Content"). Your User Content is posted on and transmitted to others at your own risk. Please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Website

with whom you may choose to share your User Content. Therefore, we cannot and do not guarantee that your User Content will not be viewed by unauthorized persons.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with the Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions and patterns, including:

- Details of your visits to and use of the Website - traffic data, location data, logs and other communication data, and the resources that you access and use through the Website.
- Information about your computer and internet connection, including your IP address, operating system and browser type.

The information we collect automatically may include personal information, and we may maintain it or associate it with personal information we collect in other ways or receive from third parties. The data and information collected helps us to improve our Website and to deliver a better and more personalized program, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of the Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to the Website.
- **Flash Cookies.** Certain features of the Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from and on the Website. Flash cookies are not managed by the same browser settings as are used for browser cookies.
- **Web Beacons.** Pages of the Website and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit Aiuto, for example, to count users who have visited those pages or opened an e-mail and for other related statistics.

Additionally, we may tie this information to personal information about you that we collect from other sources or you provide to us.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present the Website and Content to you.
- To provide you with information, products or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to the Website or any products or services we offer or provide.
- To allow you to participate in any interactive features of our Website.
- In any other way we may describe at the time you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about our own and third-parties' goods and services that may be of interest to you.

We may use the information we have collected from you to enable us to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To your employer to effect payment of MedPut™ benefits.
- To our subsidiaries and affiliates.
- To contractors, service providers and other third parties we use to support our business, including invoice negotiators.

- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of the Aiuto's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by Aiuto about our users is among the assets transferred.
- To third parties to market their products or services to you if you have not opted out of these disclosures.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law or legal process, including to respond to any government or regulatory request.
- To enforce or apply our Website Use Terms and Conditions and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Aiuto, our customers or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's website. If you disable or refuse cookies, please note that some parts of our Website may then be inaccessible or not function properly.
- **Disclosure of Your Information for Third-Party Advertising.** If you do not want us to share your personal information with unaffiliated or non-agent third parties for promotional purposes, you can opt-out by sending us an e-mail stating your request to support@medput.com.
- **Promotional Offers from Aiuto.** If you do not wish to have your contact information used by Aiuto to promote our own or third parties' products or services, you can opt-out by sending us an e-mail stating your request to support@medput.com. If we have sent you a promotional e-mail, you may

send us a return e-mail asking to be omitted from future e-mail distributions. This opt-out does not apply to information provided to Aiuto as a result of a product purchase, warranty registration, product service experience or other transactions.

- **Targeted Advertising.** If you do not want us to use information that we collect or that you provide to us to deliver advertisements according to our advertisers' target-audience preferences, you can opt-out by sending us an e-mail stating your request to support@medput.com. For this opt-out to function, you must have your browser set to accept browser cookies. We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's website.

Accessing and Correcting Your Information

You can review and change your personal information by logging into the Website and visiting your account profile page.

You may also send us an e-mail at support@medput.com to request access to, correct or delete any personal information that you have provided to us. We cannot delete all of your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

If you delete your User Content from the Website, copies of your User Content may remain viewable in cached and archived pages, or might have been copied or stored by other users. Proper access and use of information provided on the Website, including User Content, is governed by our Website Use Terms and Conditions.

Your California Privacy Rights

California Civil Code Section § 1798.83 permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an e-mail to support@medput.com.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Any payment transactions will be encrypted or handled by a third party. Transactions are secured with 128-bit encryption that is PCI compliant. Data is stored behind a firewall with 256-bit encryption.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of the Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Website like message boards. The information you share in public areas may be viewed by any user of the Website.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will revise this policy statement and make it available on our website. The date the privacy policy was last revised is identified at the top of the page. You are responsible for visiting our Website and this privacy policy to check for any changes when you use the Website.

Contact

To ask questions or comment about this privacy policy and our privacy practices, contact us at: support@medput.com.